# ipsøc ⊕

Managemen

# ipsøc 🖯 managø Your 24 x 7 Security Management Centre

Cyber-security defence solutions require experienced and certified information security engineers to operate them. Without access to suitably experienced and capable resources, protection technologies will not achieve the desired outcomes and will result in security breaches within the organisation's information environment.

Cyber-security solutions are becoming ever more complex due to the need to defend against increasingly sophisticated attack and exploitation techniques. The demand that such technologies place upon the organisation's IT personnel elevates each year, necessitating the engagement of specialist staff to operate and maintain them.

Without suitably trained and experience staff that are available to respond to the security needs of the organisation 24 hours a day, 7 days a week it is impossible for deployed cyber-security defence solutions to maintain the desired level of protection for the IT environment.

IPSec Manage is your organisation's security management centre, providing 24 x 7 x 365 access to trained, certified, and experienced security specialists for the effective operation of your organisations cyber-security defence solutions.

IPSec Manage provides your organisation with the resouces necessary to achieve effective configuration changes, problem diagnostics and resolution, and security event investigation.

# Features & Benefits

- 24 x 7 manned security operations centre.
- 24 x 7 change request implementation.
- 24 x 7 investigation of operational issues.
- 24 x 7 investigation of security incidents.
- 24 x 7 access to security practitioners
- Information security peace of mind

# Always Available

24 x 7 x 365 availability of trained, certified, and experienced security professionals

#### **Full Transparency**

All actions ticketed with full visibility of changes.

#### Shared Administration

Utilise IPSec for all management requirements or to suplement your organisation's existing capabilities.

#### **Change Authority**

All changes executed by IPSec are reviewed prior to their implementation for security or operational issues.

#### Security vs Device Incidents

Differentiate between the demands of a security event and device performance events.

Request		story Assets	FAQS	messages	Profile	
ory						
Status	All	▼ Contains			Clear Search	
Updated	Status	Request Detail				B
/16 5/1/17	Closed	We require assistance with	ı resolving a l	NAT problem: This	is another test ticket, just so I can have	
/16 5/1/17	Closed	Email filter is incorrectly blo	cking outbou	nd email: This is a	test ticket, please close as soon as	
	Status Updated V16 5/1/17	OFY Status All Updated Status /16 5/1/17 Closed	O <b>FY</b> Status All  Contains Updated Status Request Detail (16 5/1/17 Closed We require assistance with	O <b>ry</b> Status All ▼ Contains Updated Status Request Detail (16 5/1/17 Closed We require assistance with resolving a 1	Ory         Status All       Contains         Updated Status Request Detail         '16 5/1/17 Closed We require assistance with resolving a NAT problem: This	Status All       Contains       Clear       Search         Updated Status Request Detail         '16       5/1/17       Closed       We require assistance with resolving a NAT problem: This is another test ticket, just so I can have

### **Configuration Management**

Effective information security protection outcomes are improved within the organisation's information environment through the adoption of advanced security solutions and the enacting of robust configuration management practices.

An effective configuration management outcome requires access to trained, certified, and experienced engineers with the capability to get the most out of the deployed security countermeasures. IPSec Manage provides your organisation access to IPSec's team of security engineering specialists that can fulfill all of your security solution infrastructure management needs.

Whether your organisation's requirement is for a quick, immediate change or for significant project changes, IPSec Manage provides your organisation with the resources necessary to achieve an effective, predictable, robust asset protection outcome.

IPSec Manage also provides your organisation with full transparency of changes enacted by the IPSec security operations centre by providing access to the IPSec ticketing system web console. Additionally, with shared administrative access you can have the confidence of full oversight of what IPSec's security engineers are doing and how.

With IPSec Manage you can be confident that your cybersecurity countermeasures are being managed to their optimum outcome.

#### **Operational Issue Investigation**

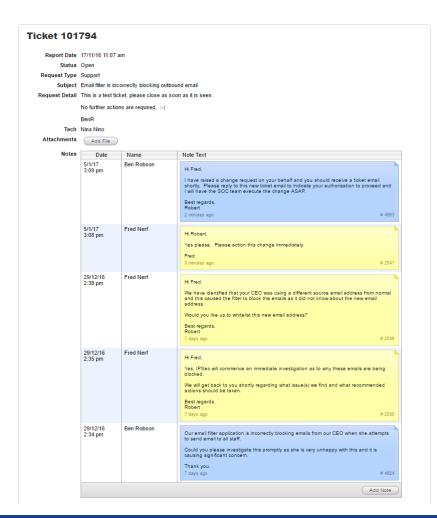
From time-to-time issues arise with all technologies that necessitate an immediate investigation and resolution to restore normal operation. When such events occur it is important to have immediate access to trained, certified, and experienced engineers with the necessary capabilities to quickly identify the cause of the issue and to enact remediations or to recommend mitigations.

IPSec Manage provides your organisation with access to such personnel who are able to quickly and effectively identify the cause of operational issues and to recommend and enact changes to resume normal, desired operation.

#### **Security Incidents**

The inevitable reality of today's information environment is that security events will occur and that they will require immediate investigation and mitigation.

IPSec Manage provides your organisation with access to highly trained, certified, and experienced security engineers that are capable of assisting with the investigation of cyber-security issues, and have the ability to implement remediating changes.



## About IPSec

IPSec are specialists in information asset security; technology experts who know how to mitigate risk to business by implementing end-to-end solutions that protect invaluable intelligence, data and information.

IPSec's capabilities extend from assessing vulnerabilities and threats, to designing and implementing customised security strategies, to managing execution and optimising results. IPSec are guardians of business confidence, providing high levels of protection and optimal assurance of an organisation's security posture.

IPSec is about mitigating risk, enabling confidence and agility by ensuring a reliable IT environment that allows business to get on with business.

#### Melbourne

Building 10, Omnico Business Centre 270 Ferntree Gully Rd, Notting Hill

> Sydney Level 8, 100 Walker St North Sydney

Phone 1300 890 902 ipsec.com.au enquiry@ipsec.com.au